



QUALITY POLICY STATEMENT

As a leading producer of aggregates, asphalt, concrete, mortar, screeds, blocks and roof tiles, and as a major player in road and airfield construction, we are committed, through our quality policy and the operation of our quality management system (QMS) to:

- Give our customers our every respect, courtesy and prompt attention.
- Meet product and installation requirements and specifications.
- Encourage our employees to contribute their best efforts in delivering quality products and services by communicating our policy to them and training them in our quality procedures. This will assist in maintaining our dedication to continual quality improvement so that we stand out in an extremely competitive marketplace.
- Comply with the requirements of and to maintain 3rd party certification for our:
- BS EN ISO 9001 QMS
 - Roof Tile Kite Mark
 - Quality Scheme Ready Mix Concrete
 - National Highway Sector Schemes 12D, 13, 14 and 16
 - Asphalt — CE CED attestation level 2+
 - Aggregates — CE CPD attestation Level 4 (2+ for High PSV)
 - British Board of Agrément approval for 14mm Stone Mastic Asphalt
 - British Board of Agrément approved installer for high friction surfacing
 - Feed Material Assurance Scheme for Carmean ground limestone
- Provide resources to maintain our systems and to continually develop and improve them.

Our key quality aims are:

- To make our customers the focus of our attention and to verify their requirements and to objectively measure how well they are satisfied with our performance in delivering them. Any gap identified will be fed back into our continual improvement strategy in order to close the gap and fully satisfy our customers.
- To set out our activities as processes that can be objectively measured to assess performance and to add value to them.
- To adhere to all statutory, regulatory and legal requirements.

Quality, environmental and health, safety and welfare matters are considered together within our integrated management system approach.

Our quality policy and objectives will be reviewed annually to ensure their continued suitability.

Our policy is made available to the public on request.

A handwritten signature in black ink, appearing to read 'E. Sweeney', is positioned to the right of the text.

E Sweeney, Managing Director, Materials Division, 2nd November 2017